

Syracuse University Libraries



ANNUAL REPORT

Fiscal Year 2019

2018-2019 Academic Year

library.syr.edu



Message from the Dean

An annual report does not tell the whole story. It provides a snapshot in time. It's an opportunity to share data and provide a numerical perspective. It provides a benchmark, relative to historical information for an organization or compared to other similar type academic research libraries. Our annual report is no different. It does not tell the entire breadth or depth of Syracuse University Libraries' stories. It does not convey the human component and value of the work we do to support students, faculty and staff, alumni and other constituent groups. But our hope is that in quantifying some of what happens at Syracuse University Libraries, you begin to have an appreciation for the magnitude of our operations and the services we take pride in providing.

Sincerely,

David Seaman

Syracuse University Libraries Dean and University Librarian
Interim Dean of School of Information Studies

\$951.76

Average Libraries Expenditure per person

ABOUT OUR STUDENT ENROLLMENT

at Syracuse University FY 2019

1,148 FULL-TIME INSTRUCTIONAL FACULTY

3,524 STAFF

19,184

FULL-TIME
STUDENTS

76%
UNDERGRADUATE

24%
GRADUATE

3,619

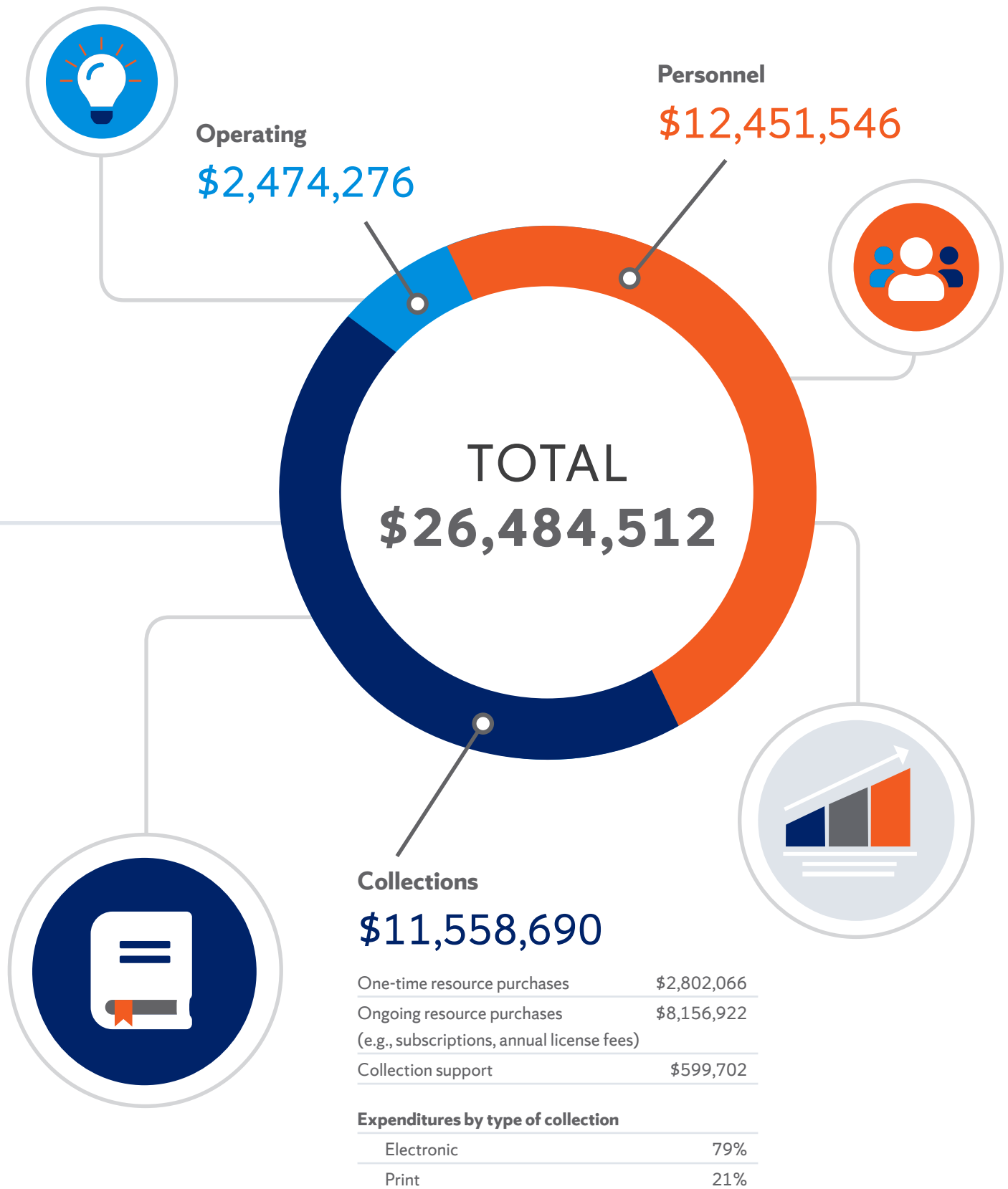
PART-TIME
STUDENTS

84%
UNDERGRADUATE

16%
GRADUATE

352 DOCTORATE DEGREES AWARDED

Syracuse University Libraries Expenditures FY 2019



About our Space at Syracuse University Libraries



Bird Library

on Waverly Ave., 7 floors

The busiest academic building on campus based on number of visits!

227,249 sq. ft.



1,676

Seating capacity



6,512

Hours open per year



1,180,544

visits

Lower Level - Syracuse Abroad@Bird;
CLASS tutoring and coaching;
Quiet Reading Room; Study areas

First Floor - Learning Commons;
Check-out Desk; Technology Assistance
Desk; Information Desk; Computer
Workstations and Technology; Printing
Stations; Assistive Technology Room;
Peter Graham Scholarly Commons
lecture room; Blackstone LaunchPad
powered by Techstars entrepreneurship
center; Pages' Cafe (busiest café on
campus with 170,000 visits per year)

Second Floor - Reference collection;
Current newspapers and periodicals;
Quiet computer area; Syracuse Office of
Undergraduate Research and Creative
Engagement (SOURCE)

Third Floor - Government Publications;
Maps; Microfilm and microfiche; Service
desk; Wellness collection; Request access
to CD, DVD, VHS and game collections;
Individual, small group and team study
rooms

Fourth Floor - Biblio Gallery; Media
playback equipment; Digital Scholarship
Space; Long-term and team study rooms

Fifth Floor - LGBT Resource Center;
Disability Cultural Center; Office of
Multicultural Affairs; Long-term and team
study rooms

Sixth Floor - Special Collections
Research Center; University Archives;
Exhibition gallery; Lemke Room for
instructional use; Plastics Pioneers
Reading Room; Safire Room for quiet
work

In FY 2019, 2nd floor collections were
shifted within the building to make room
for new patron space/furniture:

- Completed in 70 days with 14 staff moving books
- 530,115 books were moved; if these books were lined up, they would cover 8 miles
- 4,141 trips with a loaded book truck from 2nd floor to new shelf locations
- Based on average book weight of 12 ounces, 198 tons were moved



Carnegie Library

on the Shaw Quadrangle

Includes: Quiet study space; Science, Technology, Engineering, Technical Arts and Math resources

22,511 sq. ft.



183

Seating capacity



25,447

Visits



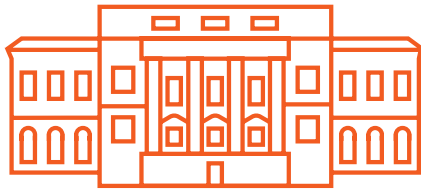
19

Public computer workstations



3

Team study rooms



King + King Architecture Library

in Room 302 of Slocum Hall

1,048 sq. ft.



51
Seating capacity

Other libraries on campus include:

Syracuse University College of Law
Library; Martin Luther King Jr. Library

Facility

is a high density, climate-controlled
storage complex that provides
timely access.

20,000 sq. ft.

Total number of items accessioned	752,380
Current storage capacity	83%
<i>Items stored:</i>	
General collections	73%
Special Collections	27%

Hawkins Building

stores University records that must be
retained for legal, fiscal and administrative
reasons. This building also houses
materials from special collections and
general collections.

Boxes actively managed by University	
Records Management	7,436
Boxes accessioned	1,544
Boxes destroyed in accordance with University retention schedule per year	423
File requests processed per year	600

Belfer Audio Laboratory and Archive

part of Special Collections Research
Center, houses rare audio recordings and
an audio preservation/recording studio.

Total sound recordings	500,000
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Syracuse University Press

has been publishing academic scholarship
for over 75 years. The Press was awarded
a Humanities Open Book Program grant
to offer open access to classic out-of-
print titles on New York State history and
culture, and Irish studies.

FY 2019 new book titles	41
FY 2019 first-time paperbacks	14
FY 2019 new open access titles	19

About our Collections

Syracuse University Libraries' general collections include both print and electronic resources, databases, digital collections, journals, magazines, and newspapers, maps and government information, and video and music collections. These resources are available to all members of the University community and support research and scholarship.



3,897,880

**ALL TITLES,
excluding e-books**

(Note there may be multiple items in single title)



697,448

**E-BOOK
TITLES**



24,375

**NEW ITEMS
added in FY19**



Current journal titles, print	33,963
Current journal titles, electronic	153,380
TOTAL journal titles	187,343
Audio recording titles (individual titles accessible via online catalog)	60,792
Maps, number of items	160,445
Maps, number of titles	25,994
Video and film titles accessible via catalog (with 100,000+ available through various databases)	14,916
ArcGIS software licenses (administered by Libraries)	800
Databases	629

Notable New Collections Added in FY 2019:

- China, America and the Pacific: Trade and Cultural Exchange
- Latin American Newspapers
- Taylor & Francis E-books
- China: Trade, Politics and Culture 1793-1980
- Hispanic American Newspapers
- Sage Datasets
- Literary Manuscripts: Berg
- Literary Manuscripts: Leeds
- Caribbean Newspapers



Special Collections Research Center (SCRC)

SCRC collects, preserves, and provides access to materials that document the history of Syracuse University and our global society, including rare printed materials, original manuscripts, photographs, artworks, audio and moving image recordings, and University records. Collections range from activism and social reform, to architecture and design, popular culture, broadcasting and photography.

Notable Special Collections Acquisitions:

- Josef Albers, *Interaction of Color*, New Haven, 1963
- Bernhard of Clairvaux, [Works], Paris, 1508
- Alexander von Humboldt, *Geognostische und physikalische Erinnerungen*, Stuttgart/Tübingen, 1853
- Dick Allen Papers (addition)
- John Fleming Gould Papers
- Jantzen Swimwear Photographs
- WPA Transcription Discs
- Antje Lemke Papers (addition)
- Patricia Mary Coyle Family Papers

TOTAL NUMBER OF FINDING AIDS **2,977**

SPECIAL COLLECTIONS
LINEAR FOOTAGE

77,956



**Archival
collections**

72%



Media

10%



**Rare
books**

18%

Total number of physical items digitized from SCRC collections	33,955
Total number of visitors to Reading Room	1,363
Total number of visitors to exhibitions	1,140



Services Provided

In addition to traditional borrowing services, Syracuse University Libraries provides accessibility services, technology and printing assistance, delivery, instructional services, student support, open publishing, and research services.



160,233

Total circulation of items
(excluding reserves and rooms)

Circulation by type

Books	43%
Technology	41%
All other items	16%

All room checkouts 27,230
(individual and team)

Circulation by patron status

Undergraduate student	48%
Graduate student	30%
Faculty	8%
Staff	1%
Alumni	1%
All others	12%
(guests, interlibrary loan, etc.)	

Technology Usage



Top 5 items loaned

- Lightning cable
- USB wall adapter
- Mac laptop
- Dell laptop
- Headphones

Public workstations available	176
Public workstations usage sessions	158,302
Public workstations usage hours	193,976
Average use time of public workstations	1.23 hours
Number of laptops for loan	56
Annual technology loans	53,831
Total technology consultations	9,523
Total large format print jobs (plotter)	4,239

Downloads and E-Resource Usage

Syracuse University Libraries' resources can be accessed online by faculty and students globally.



1,246,741
WEBSITE VISITS

Website page views

4,885,406

Average number of page views per visit

3.9 pages



18,220,989
DATABASE SEARCHES

E-journal articles viewed

1,241,200

Online catalog searches

376,223

E-book downloads

186,556

Presentations, Teaching and Instruction Services

Librarians regularly provide instruction to classes or groups on services and resources available, including reliable sources by subject and how to cite work. They also co-teach with professors on specific topics.



Instructional sessions	598
Instructional presenters	77
Instructional session participants	12,247
Online instruction sessions	41
Online instruction participants	622

Research Guides

Librarians create Research Guides to help students discover resources, understand the research process, and access academic tools via subject area, specific courses, campus partnerships, or general information.



Total Research Guides published	353
Annual Research Guides usage	301,192



Reference and Information Interactions

Syracuse University Libraries offers patron assistance and support in-person, by phone, by email, or via online chat.

REFERENCE TRANSACTIONS	16,916
In-person	53%
Email	27%
Online chat	12%
Phone call	8%

Note: Online chat usage increased by 249% over the prior year, with the duration of each chat averaging over 7 minutes.

OTHER TRANSACTIONS	29,083
In-person	92%
Email	1%
Online chat	1%
Phone call	6%

TOTAL TRANSACTIONS	45,999
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Interlibrary Loan and Delivery Services

Syracuse University's Interlibrary Loan service obtains materials that are not available at Syracuse University Libraries but can be borrowed from a global network. Similarly, Syracuse University Libraries lends items to other libraries.

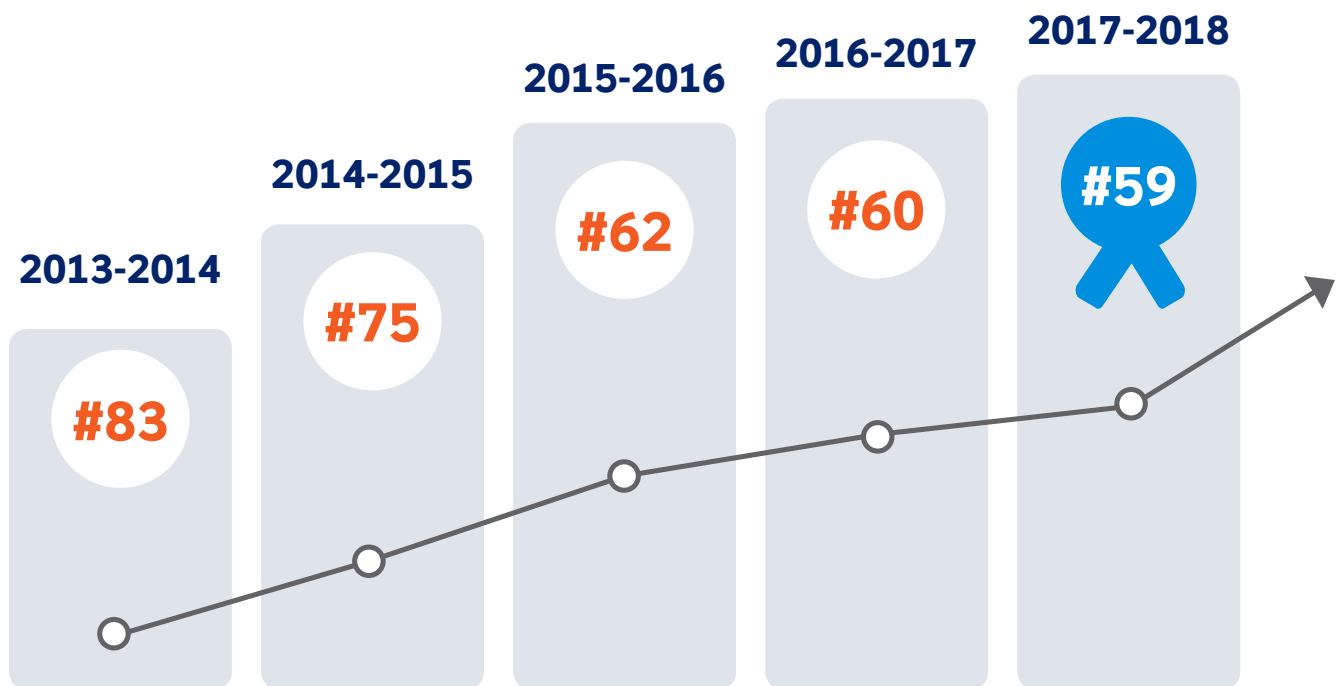
Interlibrary loan, items borrowed	15,865
Interlibrary loan, items loaned to other libraries	32,195

Note: The high number of items loaned to other libraries is an indication of the speed and efficiency of our Interlibrary Loan services.

Syracuse University Libraries physically and electronically delivers items from our Libraries to faculty and graduate students (Library-to-Go and Article-to-Go).

Items physically delivered	15,916
Items electronically delivered	1,625
Departments served	69
Items moved across campus	54 tons

Association of Research Libraries Investment Index Ranking for Syracuse University Libraries



Rankings of North American research libraries range from 1 (highest) to 116 (lowest) .

Libraries Personnel

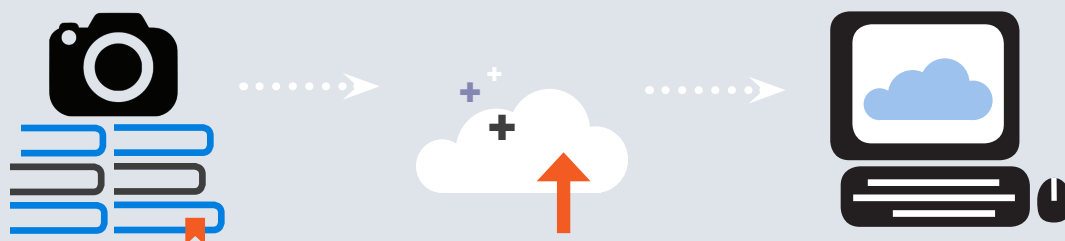
There are a number of both customer-facing and behind-the-scenes employees who keep the Libraries running. Departments include: Innovation and Strategy, Academic Success, Research Excellence, Special Collections, and Operational Excellence, among others.

Library staff employees	150
New permanent employees	10
Employees promoted	6
Librarians	53
Student employees	161
TOTAL STAFF	311
Full-Time employees (based on full-time hours)	205

Accessibility

Syracuse University Libraries is committed to providing all students, faculty and staff equitable access to resources and services required for academic and research needs.

Alternate formats in article	37
Alternate formats in loan	46
Total provided for accessibility	83
HathiTrust accessible items	624,885
SURFACE downloads of American with Disabilities Act (ADA) compliant files	27,959



Blackstone LaunchPad

Powered by Techstars (LaunchPad)

The LaunchPad at Bird Library is an innovation hub connecting the University with a global network of support for aspiring entrepreneurs, inventors, and creatives. Data represents figures since the program's inception in 2016.

Total participants	3,750
Venture ideas	622
Investments raised	\$18.6 million
Won in competitions	\$3.3 million
Ventures incorporated	72
Countries represented	109
Female to male ratio participants	50/50

SURFACE

Hosted by the Libraries, Syracuse University Research Facility and Collaborative Environment (SURFACE) is the institutional repository for preservation of scholarly and creative output and its major initiative in open access.

SURFACE downloads	602,120
Countries that have accessed SURFACE	220
New deposits into SURFACE	601
Total SURFACE items	15,409
Total SURFACE authors	11,265

Digital Production

Digital production and processing includes materials preparation, digital photography, digital post-processing, derivative creation, and post-production.

FY 2019 requests processed	229
FY 2019 digital captures processed	16,000

Digital Library

Syracuse University Libraries holdings (excluding SURFACE and Special Collections)

Digital objects managed	122,073
Digital files managed	201,106

HathiTrust, a partnership of academic and research institutions, offers a collection of millions of titles digitized from libraries around the world. Syracuse University Libraries, a member library, has committed to retain monograph volumes for 25 years under the Shared Print Program.

Items in HathiTrust Shared Print Program	197,427
Items in EAST Shared Print Program	298,203
Number of unique items under both programs	399,245

Experts@Syracuse

Administered by Syracuse University Libraries and the Office of Research, Experts@Syracuse identifies scholarly expertise, publishing and collaborative opportunities across campus.

Number of profiles managed	726
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Preservation and Conservation

Syracuse University Libraries dedicates resources to ensuring the long-term preservation and access of collections by preparing materials for circulation, repairing materials, and disaster preparedness.

FY 2019 preservation treatments	11,051
Gallons of glue used per year	40

Total number of views of Syracuse University Libraries' preservation videos on YouTube:

Wet Book Rescue	424,342
Spine Repair	136,623
Step-by-Step Guide to Book Repair for Beginners	86,006

The SCRC Conservation Lab is responsible for the conservation and preservation of both individual items and entire collections, carrying out repairs on a wide range of artifacts, including bound and unbound manuscripts, printed books, works on paper, architectural drawings, and many other formats such as photographs, films and plastics.

Number of SCRC Items Repaired	1,562
SCRC items conserved	640
Custom enclosures constructed for storage	1,818

FY19 Donors


\$1,560,671
 FY 2019 total donations
 and gifts



Abrams, Jay H.
 Adler, Alfred G.
 Adrosko, Rita J.
 Albright, James M.
 Allis, Julia Palmer
 America, Yushin
 Anderson, Lisa A.
 Apostolos-Peters, Margaret M.
 Armani, Carl J.
 Axelrod, Donald
 Bahl, Martin E.
 Bailit, Rachel S.
 Barry, Brett A.
 Beall, Glenn
 Beckwith, Patricia G.
 Bernos, Peter C.
 Birkhead, Louise G.
 Blackstone Charitable Foundation
 Blanchard, Mark E.
 Blanchfield, Joan F.
 Bock, Edwin A.
 Bogus, Carl T.
 Boord, Mary B.
 Bough, Richard F.
 Boulanger, Jeannine M.
 Bousquet, Laurence G.
 Bradshaw, Olivia
 Brettschneider, Cathie I.
 Brickwedde, Richard J.
 Bright Funds Foundation
 Brodsky, Joan
 Brodsky, William
 Brodsky, William and Joan
 Foundation Inc.
 Buckley, Mary F.
 Buss, DeAnn M.
 Buzak, Mona R.
 Camean, Laurel Limbach
 Cano, Antonia
 Capaldi, Robert J.
 Carlin, Jim
 Carroll, Kevin P.
 Castagnozzi, Carol A.

Central New York Community
 Foundation Inc.
 Charters, Margaret A.
 Chen, Eliza Hsu
 Chen, Junying
 Chi, Chen
 Chopra, Karen K.
 Ciulla, Mary Lou
 Clarke, Rachel Ivy
 Cleary, Robert M.
 Coates, C. Duane
 Cohen, Marcia Fan
 Cook, Frederick W.
 Cook, Walter L.
 Copeland, Harlan G.
 Cox, Olamae Carter
 Crisp, Jennifer M.
 Cuthill, David M.
 Cypes, Gregory Brian
 Dahbura, Tracy A.
 Davis, Carolyn A.
 Davis, Jane E.
 De Graffenreid, Ellen
 De Lorenzo, Patrick A.
 Decker, Carol S.
 DeGroot, Patricia C.
 DeRycke, Eileen
 DeWolf, Amy Kathleen
 Diamondstein, Ronni S.
 Donahoe, John F.
 Dong, Zhihui
 Downey, Susan P.
 Duggleby, Kristen
 Dyer, Jo Ann S.
 Emer, Robert D.
 Emery, Robert A.
 Etherington, Suzanne S.
 Falter, Corey M.
 Farnen, Russell F.
 Fidelity Charitable Gift Fund
 Figure Foundation
 Fioravanti, Shirley J. S.
 Flah, Margaret M.

Flick, Warren A.
 Foster, Garth H.
 Freeman, Daniel M.
 Fried, Lynn P.
 Friedman, Jerome
 Fuchs, Richard T.
 Fuller, Georgann
 Fuller, John C.
 Fuqua, Julia A.
 Gardner, Alan A.
 Garry, William J.
 Gaske, William F.
 Gipson, Zachary Tyler
 Gleason Family Foundation
 Gliesing, Susan L.
 Goldberg, Zachary O.
 Goldstein, David
 Greenwald-Haupt Charitable
 Foundation
 Gregory, Alan R.
 Haight, Richard W.
 Hancock, Ruth P.
 Hanley, Marianne Swanberry
 Hanlon, Christine C.
 Hannon, Richard W.
 Hartsock, Linda Dickerson
 Hassett, John P.
 Hatem, Cristina D.
 Hayward, Douglas G.
 Hellerstein, Billie R.
 Hemphill, H. Ernest
 Henschke, John A.
 Hernandez-Delgado, Julio Luis
 Herndon, Elizabeth Joanna
 Heystek, Henri G. P.
 Hildreth, Susan H.
 Hines, Jane V.
 Hirasawa, Kazuhiro
 Hoer, Gregory G.
 Holmes, Carolyn S.
 Horowitz, Naomi
 Hotopp Company
 Howes, Cyrus T.

Hoyer, Joan E.	Mercer, William J.	Rabkin, Judith Rose	Steinwall Inc.
Hubbard, Anne M.	Meyer, Wolfgang	Raff, Isadore A. Family	Stevens, Lisa Cordo
Hughes, Patricia C.	Meyers, Mary Ann	Foundation Inc.	Stiles, Susan M.
Infanti, Steven J.	Miller, Howard E.	Ramsey, Becky H.	Stover, Joan E.
Josephson, William	Milner, Robert	Rauscher, Carol	Strait, Andrew W.
Kalish, Ilene R.	Miron, Diane Goldblatt	Raymond, Jared Thomas	Stratis, Mary M.
Kaplan, The J.M. Fund Inc.	Miskell, Mary E.	Reisner, Linda B.	Sullivan, Geraldine C.
Kao-Johnson, Cristalle D.	Montella, Irene H.	Rich, Jeffrey N.	Tamanaha, Monique M.
Kasowitz-Scheer, Abby	Mower, Judith C.	Rinn, Joseph F.	Taylor, Nancy L.
Keane, Joela J.	Mowry, Fred L.	Robleto, Fernando A.	Taylor, Stanley H.
Keator, Carol L.	Mucha, Carol A.	Rodormer, George W.	Tedeschi, Kathy
Keefe, Marsha M.	Munro, Janet S.	Ross, Howard L.	Thiele, Ronald L.
Kirschbaum Family Foundation	Myers, Lawrence	Rotchford, Lisa Marie	Timberlake, Richard E.
Kirzane, Jessica	Neukrug, Jamie Kendall	Roth, Amy C.	Tremper, Charles F.
Knapp, Frederic H.	Nicholson, John D.	Rubin, Todd Bennett	Trever, John P.
Kowal, Ruth B.	Nicola, Karen B.	Rubin, The Family Foundation	Tsairis, Aphrodite
Kranis, Ann	Nohara, Stephen F.	Russo, James J.	Turner, Christine M.
Kreindler, The Lee S. Foundation	Norton, David W.	Sacco, Concetta N.	Turner, Mark D.
Inc.	Oakes, Leslie C.	Sassone, Kara J. C.	Ung, Ly C.
Kuhlmann, John W.	Ortwine, Bruce A.	Schonfeld, Roger Craig	Van Buren, Mary S.
Kurkjian, Luella M. G.	Padgett, Mark	Schor, Laura S.	Vasey, Sarah F.
Kurzberg, Richard A.	Palmer, Julia E.	Schriger, Natalie M.	Vassallo, John G.
Lai, Hsiu-Wen	Parsons, Cora T.	Schroeder, Lois A.	Vine, Janet D.
Lee, Barbara A.	Pascale, Lynne Marie	Schulsinger, Lori D.	von Dran, Gisela
Lemke, Antje Bultmann	Pawlak Plastics Inc.	Seaman, David M.	Wali, Kameshwar
Leonard, Jay F.	Peidelstein, Nancy W.	Sercan, Cecilia S.	Walters, Kathleen A.
Lewin, Travis H.D.	Perrotta, Antoinette R.	Shapiro, Jamie Hofflich	Watson, Jerry C.
Loos, Judylee R.	Pesin, Richard	Sharkey, Julie C.	Wayrick, Isobel
Lott, Judith A.	Phillips, Glen E.	Sheffer, Nola P.	Wehrheim, Anne Frost
Louer, Judith A.	Pieth, Reto A.	Shepard, Michael D.	Weinberger, Anna C.
Lozner, Christine B.	Pigott, John W.	Sherman, Eric D.	Whitcome, James P.
Mager, Gerald M.	Pittman, C. J. Rapp	Shoemaker, Nancy	Widdicombe, Richard P.
Mall, Barbara S.	Plastics Industry Association	Shortsleeve, Frederick	Wikoff, Karin E.
Martens, Joan	Plastics Pioneers Association-	Silverstein, Russell	Williams, Ann E.
Mautino, Patricia H.	Plastics History and Artifact	Sinai Eye Education Corporation	Witter, Kendra Joy
May, Hollis Bennie	Committee	Singh, Gurnek	Wonderley, Anthony W.
Maylone, R. Russell	Podraza, Hazel	Skavlem, Melissa	Woodford, Inc., Alton E.
McAfee, Leah B.	Poglitsch, James F.	Skinner, Sharye	Yuan, Yifeng
McCarthy, Geraldine M.	Polka, Sagi	Smith, Wendy A.	Zalewski, Jennifer Lynn
McCarthy, Peter M.	Porter, William Real Estate Inc.	Spector, Andrew E.	Ziegler, John A.
McCorduck, Edward Scott	Price, Susan W.	Spiro, Mary Jane	Zilkoski, Mark W.
McLane, Brian P.	Prior, Charlene H.	Stam, Deirdre C.	
MDG Associates of Connecticut	Raab, Richard B.	Steiner, Marion Stevenson	

Syracuse University Libraries

222 Waverly Ave.
Syracuse, NY 13244-2010

Printer to add
FSC and wind power
logos here



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