Message from the Dean

This year the Libraries developed a new Strategic Plan, in alignment with the University’s Academic Strategic Plan. Beginning in the Spring 2022, we reviewed our 2018-2022 strategic plan. We sought feedback on our strengths and aspirations from the Libraries’ staff and held a strategic planning retreat with the Libraries Management Team.

The Libraries has four functional pillars – knowledge creation, knowledge distribution, knowledge stewardship and knowledge communities - with two common foundations that span all functions: diversity, equity, inclusion, and accessibility (DEIA), and infrastructure.

With these common purposes in mind, Libraries staff participated in the University’s feedback sessions in Fall 2022, and we gathered input from staff and other key stakeholders via meetings and listening sessions. An initial draft of the Libraries’ strategic plan was shared with staff in Spring 2023, and further feedback was received resulting in the final plan in Fall 2023.

All of the outcomes in this report support the Libraries’ strategic functions. As we work to implement our new strategic plan, we will continue to identify ways to measure both outcomes and the impact of our work. We look forward to sharing that progress with you in the future.

Sincerely,

David Seaman
Syracuse University Libraries Dean and University Librarian

NOTE: All numbers are FY23, except where total indicates cumulative.
Our Spaces

**Bird Library**
Main Library on Waverly Avenue with 7 floors, including:

Center for Learning and Student Success (CLASS) on lower level, provides group and individual tutoring, academic coaching and mindfulness workshops.

- Students Served: 2,933
- Average Number of Visits Per Student: 4.1
- Total Student Visits: 12,018

Blackstone LaunchPad on 1st floor, has been an innovation hub since 2016, connecting the University’s entrepreneurship ecosystem with a global network of support for aspiring entrepreneurs, innovators and creatives.

- Total Participants: 6,181
- Total External Investments Raised: $125+M
- Total Ventures Incorporated: 200
- Total Competitions Winnings: $4+M

Syracuse Office of Undergraduate Research and Creative Engagements (SOURCE) on 2nd floor (Note that SOURCE moved to another building on campus in FY24 and the First Year Seminar team has moved into that space).

- Students Funded: 406
- Research Grants Awarded: 220
- Research Skills Workshops, Training and Outreach Events: 130

**Mower Faculty Commons** on 5th floor is a cross-disciplinary space designed for faculty use to work independently or collaboratively.

- Mower Faculty Commons Total Usage: 1,886
- Mower Faculty Commons Group Room Use: 476
- Mower Faculty Commons Video Room Use: 444
- Mower Faculty Commons Workstation Use: 283

Digital Scholarship Space on 4th floor is a workshop, laboratory and classroom designed for the study and creation of digital artifacts and experiences. In addition to scheduled classes, the space has open hours.

- Digital Scholarship Space Total Usage: 5,195

**Carnegie Library**
on the Shaw Quadrangle. Usage data included in FY23 numbers.

**King + King Architecture Library**
on the 3rd floor in Slocum Hall. Usage data included in FY23 numbers.

**College of Law Library**
located in Dineen Hall. Note that this is the first fiscal year the Law Library is included in the Libraries’ annual report.
Belfer Audio Laboratory and Archive
Adjacent to Bird Library, it houses rare audio recordings and historic playback machines from Special Collections Research Center’s collections and provides classroom and lab space to instructors and music industry students in the College of Visual and Performing Arts’ Sound Recording Technology program. Additionally, it is home to the Department of Digital Stewardship and the Digital Library, who conduct media preservation work in all audiovisual formats.

Hawkins Building
on Jamesville Avenue, is home to University Records Management and houses materials from the collections. University Records Management stores records that must be retained for legal, fiscal and administrative reasons.

| Total Boxes Actively Managed | 6,891 |
| Boxes Deposited/Accessioned  | 260   |
| Boxes Destroyed in Accordance with University Retention Schedule | 503 |
| Record Requests Processed   | 156   |
| Special Project with Comptroller’s Office; Boxes Destroyed | 3,486 |

Facility
on Jamesville Avenue, is a high-density climate-controlled storage and service complex designed to maintain preservation of items while providing timely access to materials.

| Items Preserved/Accessioned | 34,152 |
| Total Items Preserved/Stored | 846,833 |

Syracuse University Press
on Skytop Road, publishes academic scholarship, shares ideas and gives voice to important stories that may not have otherwise been told.

| New Books Published | 27 |
| New E-Publications  | 50 |
| Audiobooks Sold     | 373 |
| Print Books Sold    | 35,998 |
| Book/Author Awards  | 8  |
| Translation Rights Sold | 4  |
| Distributed Titles  | 6  |

Shared Print Programs
Syracuse University Libraries is a member of several consortia committed to ensuring the preservation of print collections by holding certain items longer term and lending them to other consortia members. This enables members to access items without each having to maintain copies.

| Total SU Items in Hathi Trust Shared | 199,788 |
| Total SU Items in Eastern Academic Scholars’ Trust (EAST) Shared | 327,684 |
| Items Committed under both programs | 96,383 |
| Total Items in Federal Depository Library Program, as part of Preservation Steward Program | 1,026 |
Supporting Research Excellence

Our Collections include both print and electronic resources, databases, digital collections, journals, magazines and newspapers, maps and government information, and video and music collections. These resources are available to all members of the University community. Numbers reflect titles.

<table>
<thead>
<tr>
<th>Total Titles</th>
<th>4,800,035</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Law Titles</td>
<td>194,186</td>
</tr>
<tr>
<td>SURFACE TOTAL DOWNLOADS</td>
<td>7,208,214</td>
</tr>
</tbody>
</table>

Selected categories include:

<table>
<thead>
<tr>
<th>Category</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>E-Book Titles</td>
<td>1,361,274</td>
</tr>
<tr>
<td>Print Book Titles</td>
<td>1,383,665</td>
</tr>
<tr>
<td>Print Journal Titles</td>
<td>33,993</td>
</tr>
<tr>
<td>E-Journal Titles</td>
<td>158,882</td>
</tr>
<tr>
<td>Audio and Video Titles</td>
<td>79,248</td>
</tr>
<tr>
<td>E-Resource Audio and Video Titles</td>
<td>137,892</td>
</tr>
<tr>
<td>Maps Titles</td>
<td>26,020</td>
</tr>
<tr>
<td>ArcGIS Software Licenses (Administered by the Libraries)</td>
<td>1,245</td>
</tr>
<tr>
<td>Databases</td>
<td>738</td>
</tr>
<tr>
<td>Digital Primary Source Archives</td>
<td>126</td>
</tr>
<tr>
<td>Government Document Deposits (Digital and Print)</td>
<td>11,246</td>
</tr>
<tr>
<td>SU Authors Added to Collection</td>
<td>85</td>
</tr>
<tr>
<td>Experts@Syracuse Profiles (Administered by the Libraries and Office of Research)</td>
<td>904</td>
</tr>
</tbody>
</table>

**SURFACE**

Hosted by the Libraries, SURFACE is the open access institutional repository for the University.

<table>
<thead>
<tr>
<th>FY’23 Downloads</th>
<th>768,036</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Works Published</td>
<td>17,969</td>
</tr>
<tr>
<td>Total Unique Authors</td>
<td>13,672</td>
</tr>
<tr>
<td>New Deposits FY’23</td>
<td>889</td>
</tr>
<tr>
<td>Countries/Regions Accessing Content</td>
<td>228</td>
</tr>
<tr>
<td>FY’23 Electronic Theses &amp; Dissertations</td>
<td>339</td>
</tr>
<tr>
<td>Open Access Publication Rate FY’23</td>
<td>95%</td>
</tr>
</tbody>
</table>

Current open access journals the Libraries publish on SURFACE:

- **BEADS: Journal of the Society of Bead Researchers**
- **New this year! Concurrent Enrollment Review**—The first independent, open access, peer reviewed journal dedicated to research in the field of dual/concurrent enrollment.
- **Corresponding Voices** (bilingual poetry journal)
- **EnglishUSA** (English as Second Language education)
- **Excelsior: Leadership in Teaching and Learning**
- **Exchange: The Journal of Public Diplomacy**
- **Intertext** (Student-run magazine of the Department of Writing Studies, Rhetoric, and Composition)
- **SU Magazine**
- **Syracuse Journal of International Law and Commerce** (Student-run publication at the Syracuse University College of Law)
Notable Open Access Publishing Support:
New deals by the Libraries with publishers are enabling free open access publishing for Syracuse University authors.
- Wiley read-and-publish agreement
- SPIE Optics and Photonics read-and-publish agreement
- IOP (Institute of Physics) read-and-publish agreement
- Company of Biologists read-and-publish agreement
- Journal of Noncommutative Geometry read-and-publish agreement
- The Plan Journal read-and-publish agreement
- Lyrasis Open Access Community Investment Program, supporting several humanities and social sciences journals
- University of Michigan Fund to Mission
- MIT Press Direct to Open

Digital Stewardship
Encompassing the production, management, publication and long-term preservation of the Libraries’ locally-produced digital exhibitions, collections, objects and files.

Digital Production
Audiovisual Requests 71
Imaging Requests 66
Object Created (Still Images) 661
Image Captures 954
Architectural Working Drawings Digitized & Processed 4,875

Total Managed Content
Published Digital Exhibitions 7
Published Digital Collections 42
Objects Managed 119,946
Files Managed 190,193

Total Digital Preservation
File Count 1,360,915
Volume 550 terabytes
In Preservica 18%
At-Risk Media Items Digitized 8,930
  - Outsourced 70%
  - In-House 30%
  - Progress on Total 25%
FY’23 Vendor Digitization Funds Spent $150,491

Notable New Collections Added:
- Africa Knowledge Project
- African American Police League Records
- American Chemical Society E-Book Archive 1949-2017
- APA PsycTherapy
- Black Freedom Struggle in the 20th Century
- Bloomsbury Drama Online new modules: Currency Press Collection; Theatre Performance and Practice Collection; Playwrights and Practitioners Collection; Theatre Making and Performance Training Video Collection
- Brill Dictionary of Ancient Greek Online
- Decolonization: The Politics of Independence in Former Colonial Territories
- Dimensions
- Ebony Magazine Archives 1945-2014
- Environment Complete
- Foreign Policy Online
- Jet Magazine Archives 1951-2014
- Journal of Gaming and Virtual Worlds Archive 2009-2023
- Korean Studies Information Service System (KiSS)
- Mass Observation Project, 1981-2009
- NAACP Papers: Education, Voting, Housing, Employment Collection; Armed Forces Files; Legal Department Files
- O’Reilly for Higher Education
- Policy Commons North American City Reports
- ProQuest Historical Black Newspapers: Atlanta Daily World 1931-2010; Chicago Defender 1976-2010; Los Angeles Sentinel 1934-2010; New York Amsterdam News 1922-2010; Pittsburgh Courier 1911-2010
- South Asia Archive
- Student Activism
- The Atlantic Magazine Archives 1857-2014
- Vetus Latina Database
- Washington Post Digital
SCRC Notable Acquisitions FY’23

- Attica Prison Uprising Collection (Activism and Social Reform/NY State)
- Cahun, Claude. Aveux non avenus. Paris, 1930 (Photography)
- Gary Leonard Colasanti Papers - addition (Pan Am 103 Archives)
- Gianfranco Zaccai Papers (Industrial Design)
- Greenberg House Records (University Archives, University records)
- Isoho Monogatari [Aesop’s Fables]. [Kyoto?], [ca. 1620] (Antiquarian Books)
- Kermit J. Lee Jr. Papers (University Archives, faculty)
- Maria Nieves de Larracoechea Family Papers (Pan Am 103 Archives)
- New York Food Co-op Collection (Activism and Social Reform/NY State)
- Ohio Art Toy Company Film Collection (Plastics)
- Robb Armstrong Cartoons – addition (Cartoons and Cartoonists)
- Siegemund, Justine. Die Chur-Brandenburgische Hof-Wehe-Mutter. Cölln, 1690 (Science and Medicine)
- The Stand South Side Newspaper Project Collection (University Archives)
- Syracuse University Fencing Club Collection (University Archives, student organizations)
- Yavorskiy, Stefan. Kamen very. Kyiv, 1730 (Antiquarian Books)

Linear feet of SCRC collections material is equivalent to the length of 157 Marshall Streets, from end to end!
Services & Resources for Academic Success

Includes borrowing, accessibility, technology and printing assistance, delivery, instructional services, student support, open publishing and research services.

Preservation
The Libraries dedicates resources to ensuring the long-term preservation and access of collections by preparing materials for circulation, repairing materials and disaster preparedness.

- Items Preserved: 12,031
- Preservation Individual Outreach Participants: 535
- Total Preservation YouTube Page Views: 740,174

Circulation

- **87,017** Items Circulated (across Libraries, excluding Law Library, renewals and interlibrary loan)
- **32,095** Study Room Check-Out
- **1,025** LAW ITEMS CIRCULATED

Circulation by Patron Status
- Undergraduate Students: 55%
- Graduate Students: 29%
- Faculty: 9%
- All Others (guests, interlibrary loan, etc.): 7%

Circulation by Item Type
- Rooms: 37%
- Technology: 33%
- Books: 24%
- Media: 4%
- Reserves: 2%

Technology Availability and Usage

- Library Public Workstations Available: 173
- Library Public Workstation Sessions: 138,695
- Library Public Workstation Usage Hours: 118,122
- Library Average Use Time of Public Workstations: 0.85 hours
- Number of Laptops for Loan: 59
- Technology Items Available for Loan: 473
- Technology Consultations: 2,002
- Plotter Jobs Printed: 6,278
- Website Visits: 1,251,387
- Website Page Views: 3,158,644
- Average Page Views Per Visit: 2.52
- Online Catalog Searches: 662,344

Accessibility
- Reformatted Materials for Accessibility: 165

Reference and Information Interactions

- Reference: 7,327

  Type of Interaction/Method of Contact
  - In-Person: 35%
  - Email: 41%
  - Online Chat: 15%
  - Phone: 7%
  - Video: 2%

- Other: 18,179

  Type of Interaction/Method of Contact
  - In-Person: 90%
  - Email: 2%
  - Online Chat: 3%
  - Phone: 5%

  Law Reference and Information Interactions: 1,688
Interlibrary Loan, Reserves and Delivery Service

Materials not available at Syracuse University Libraries can be borrowed from a global network of libraries through interlibrary loan services. The Libraries also deliver physical and electronic items from our collections to faculty, students and other institutions. Syracuse University Libraries rank among the top lenders, providing access to other institutions within the American Research Libraries group.

<table>
<thead>
<tr>
<th>Service</th>
<th>Total (2023)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electronic Documents Delivered</td>
<td>1,452</td>
</tr>
<tr>
<td>Law Electronic Documents Delivered</td>
<td>690</td>
</tr>
<tr>
<td>Interlibrary Items Borrowed</td>
<td>6,072</td>
</tr>
<tr>
<td>Law Interlibrary Items Borrowed</td>
<td>82</td>
</tr>
<tr>
<td>Interlibrary Items Loaned</td>
<td>29,399</td>
</tr>
<tr>
<td>Law Interlibrary Items Loaned</td>
<td>440</td>
</tr>
<tr>
<td>Articles Obtained through Interlibrary</td>
<td>3,119</td>
</tr>
<tr>
<td>Course Reserves, Fall 2022</td>
<td>1,078</td>
</tr>
<tr>
<td>Course Reserves, Spring 2023</td>
<td>846</td>
</tr>
<tr>
<td>Items Retrieved from Stacks for Patron Pick-up</td>
<td>5,460</td>
</tr>
<tr>
<td>Items Delivered to Department Offices</td>
<td>4,947</td>
</tr>
<tr>
<td>Items shipped to Distance Patrons’ Residences</td>
<td>202</td>
</tr>
</tbody>
</table>

Presentations, Teaching and Instruction Services

Librarians regularly provide instruction to classes or groups on services and resources available, including reliable sources by subject and how to cite work. They also co-teach with professors on specific topics.

<table>
<thead>
<tr>
<th>Instruction Session Details</th>
<th>Total (2023)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Instruction Sessions (in-person and online)</td>
<td>564</td>
</tr>
<tr>
<td>Instruction Presenters</td>
<td>53</td>
</tr>
<tr>
<td>Instruction Session Participants</td>
<td>10,398</td>
</tr>
<tr>
<td>Law Instruction Presentations</td>
<td>71</td>
</tr>
<tr>
<td>Law Instruction Participants</td>
<td>1,100</td>
</tr>
</tbody>
</table>

Research Guides

Librarians create Research Guides to help students discover resources, understand the research process and access academic tools via subject area, specific courses, campus partnerships or general information.

<table>
<thead>
<tr>
<th>Research Guide Details</th>
<th>Total (2023)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Research Guides Published</td>
<td>327</td>
</tr>
<tr>
<td>Total Law Research Guides Published</td>
<td>41</td>
</tr>
<tr>
<td>Research Guides Accessed</td>
<td>325,667</td>
</tr>
</tbody>
</table>
Donations and Gifts

$898,795

Bernos, Peter
Bertini, Judith
Bird, Mary
Bird, Thomas
Blackstone Charitable Foundation
Blanchfield, Joan
Bock, George
Bock, Edwin
Bonds, William
Boone, Morell
Boone, Carolyn
Borman, Claudia
Bousquet, Laurence
Bousquet, Lauri
Brenner, Peter
Brett Schneider, Cathie
Brinkerhoff, Kelly
Brinkerhoff, David
Brodsky, William
Brodsky, Joan
Brown, Claire
Brown, Thomas
Bua, Cama
Buckley, Mary
Buckley, Charles
Burke, Jane
Buss, DeAnn
Buzak, Mona
Caccamise, Louise
Call, David
Cambra, Walter
Cambra, Ann
Carlson Kadar, Catherine
Carney, Douglas
Carney, Nancy
Carpenter, Raquel
Carroll, Kevin
Carroll, Florence
Castagnozzi, Carol
Central New York Community Foundation Inc.
Chadbourne, Mark
Chi, Chen
Chopra, Karen
Clar, Terry
Clarke, Rachel
Clemence, Samuel
Clemence, Carolyn
Community Foundation for Greater New Haven
Cook, Walter
Copolla, Elaine
Copolla, Joseph
Costas, Joan
Cox, Olamae
Cronin, Peter
Cronin, Amy
Dachille, Gregory
Dammeyer, Albert
Daniels, Brice
Daniels, Jordyn
Davis, Carolyn
Davis, Lorraine
DeCarlo, Paul
Delventhal, Alice
Dermody, Meghan
Dermody, Melinda
Dermody, Michael deRooes, Diane
desormeau, William
Dhar, Debashis
Diamondstein, Ronni
Downey, Susan
Downing, Robert
Drezner, Alan
Drezner, Esther
Dunford, Christopher
Durkee, LaVerne
Easterbrook, David
Einhorn, Henry
Eisen, Emily
Eisen, Marc
Elia, Anthony
Elia, Mary Ann
Emer, Mindy
Emer, Robert
Emery, Robert
Etherington, Suzanne
Evans, Vanzetta
Evarts, Alice
Fairfield, Robert
Fairfield, Danielle
Farhat, Mary
Fazackerley, Adam
Fazackerley, Amy
Ferrara, Ralph
Fidelity Charitable Gift Fund
Figure Foundation
Finley, Jessie
Fioravanti, Shirley
Flah, Margaret
Ford-Goldhagen, Suzanne
Foster, Mary-Helen
Fried, Lynn
Fuchs, Richard
Fuller, Karen
Fuller, Georgann
Fuller, John
Ganter, C. Lissa
Gaske, William
Gates, Jeffrey
Gaylor, Mary
George, Karin
George, Richard
Gill, Raj Ann
Gill, Pavan
Gliesing, Susan
Gliesing, Frederick
Goldstein, David
Goodman, Ann
Goundrey, Gene
Gregg, Magin
Gregg, James
Gregory, Mary
Gregory, Alan
Gryszka, Jeannie
Gryszka, Anthony
Gudenberg, Bruce
Guenther, Adam
Hanley, Marianne
Hanley, Anthony
Hanley, Joan
Harrington, Peggi-Lynn
Hatem, Cristina
Hawks, Susan
Hawks, Richard
Hayden-Horan, Marcia
Helfrich, Betsy
Helfrich, Thomas
Hemphill, Bobbie
Hemphill, H. Ernest
Hepp, David
Hernandez, Rigoberto
Hernandez-Delgado, Julio
Herrold, Charles
Hershey, Steve
Hilderbrand, Morna
Hildreth, Susan
Hill, Thomas
Hill, Rosalie
Hines, Jane
Hines, Larry
Hoe, Gregory
Holmes, Mary
Holmes, Stephen
Holstein, Charlotte
Hood, Mary A.
Howes, Cyrus
Howes, Ruth
Hyland, Yvonne
Jackson, Jeffrey
Jewish Communal Fund of New York
Jewish Community Foundation of Central New York Inc.
Johnsen, Richard
Johnsen, Carol
Johnson, Robert
Johnson, Chris
Johnson, Theresa
Jordan-Pugh, Amanda
Josephson, William
Josephson, Eleanor
Judith & David Rivkin Foundation
Kaczmarski, Richard
Kalis, Ilene
Kane, Joseph
Kantor, John
Kantor, Kristen
Kaplan, Elaine
Kaproth-Joslin, Ivan
Kaproth-Joslin, Katherine
Karman, James
Karman, Paula
Kasowitz-Scheer, Abby
Kessee, Gladys
Killoran, Katherine
Kim, William
Kim, Erin
Kinsey, Richard
Kinsey, Sally
Libraries Personnel

All Library Staff: 157
New Employees: 19
Librarians: 60
Employees Retired: 6
Employees Promoted: 18
Student Employees: 189
Approved Professional Development Opportunities: 159

Librarians who Advanced in Rank or Permanent Status:
- Chelsea Hoover, Senior Assistant Librarian
- Winn Wasson, Senior Assistant Librarian
- Brett Barrie, Associate Librarian, permanent status
- Giovanna Colosi, Associate Librarian, permanent status
- Juan Denzer, Associate Librarian, permanent status
- John Stawarz, Associate Librarian, permanent status
- Paul Bern, Librarian
- Marianne Hanley, Librarian
- Déirdre Joyce, Librarian
- Stephanie McReynolds, Librarian
- Michael Pasqualoni, Librarian

SCRC Instruction and Education Librarian, Jana Rosinski, engages students with archival recorded sound collections in the Special Collections Research Center. Photo by Dan Bernardi