

ANNUAL REPORT



ACADEMIC YEAR 2020-2021





 $David\,Seaman, Dean\,of\,Libraries\,and\,University\,Librarian, in lower level\,of\,Bird\,Library\,(pre-COVID)$

Message from the Dean

The past year was challenging for us all as colleges and universities provided teaching and learning in different hybrid environments. Similarly, Syracuse University Libraries operated in this part virtual, part in-person space. Where we were able to safely offer in-person services, even at reduced capacity, we did. And we also offered more virtual and online services and resources than ever before. Having a foot in both worlds posed challenges, but it also provided numerous lessons.

The data that we share in this report provides a snapshot of this unique period in time. Some figures, like the number of visitors to our buildings, have dropped considerably. Others, like the number of electronic resources acquired, have risen. The information is an interesting datapoint. However, it does not capture the resilience of our staff during this time. It does not convey the value of our contributions to the students and faculty we serve. And it does not communicate the sincere gratitude we feel towards our donors and those who have supported the Libraries during these challenging times.

Sincerely,

David Seaman

Syracuse University Libraries Dean and University Librarian

NOTE: All numbers are FY21, except where total indicates cumulative.

Student Enrollment

21,322

FULL-TIME STUDENTS

68% UNDERGRADUATE

32% GRADUATE

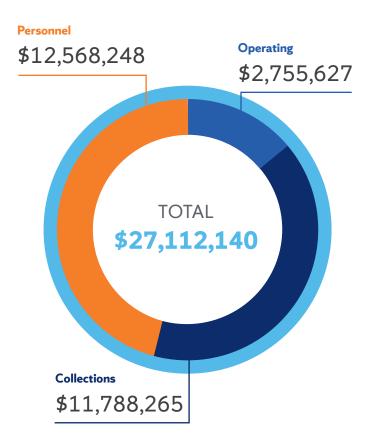


\$1,090
Average Expenditure
per Person

Faculty and Staff

3,554

Libraries Expenditures



One-time resource purchases \$2,558,561
Ongoing resource purchases \$8,779,386
(e.g., subscriptions, annual license fees)

Collection support \$450,318

Expenditures by type of collection

Electronic **82.5%**Print **17.5%**

Equity, Diversity, Accessibility

and Inclusion

Syracuse University Libraries strives to offer inclusive and accessible physical and virtual spaces. We aim to be an equitable and inclusive organization, where all staff are supported, heard and encouraged to share ideas, and where all library users feel welcome, safe and respected as they follow their own academic and creative pursuits. As Libraries' administrators and staff, we have the opportunity and responsibility to ensure that our programming, services, collections, spaces, staffing, policies, practices and communications align with these ambitions.

We also recognize that systemic inequities are embedded within libraries, universities and throughout our society, resulting in significant harm to our most vulnerable, marginalized and oppressed populations. We acknowledge that our institution is built upon the ancestral lands of the Onondaga Nation and recognize the history of genocide and forced removal of indigenous populations from their territories. Community and societal injustices must not be ignored, and we must confront and dismantle systems of oppression, such as white supremacy, wherever they exist, including at Syracuse University. The Equity, Diversity, Inclusion and Accessibility Guide and the Guide to Resources for Racial Justice are just two examples of resources available to us and our community to begin this work (researchguides.library.syr.edu).

Our 2018-2022 Strategic Plan includes Goal 8: Enhance Diversity and Inclusion, with specific objectives and strategies that we are working on actively. Subsequent statements underscore our commitment to diversity and inclusion, including a response to the racist Theta Tau fraternity videos in 2018 and the 2020 statement from the Dean and the SU Libraries Diversity and Inclusion Team in support of Black Lives Matter. Our programming, services and spaces encourage conversations in support of diversity and inclusion (such as our annual Living Library event) and highlight the experiences, history and creativity of people from underrepresented groups (such as the Black Arts Movement Popup Exhibit in our Special Collections Research Center). We are reviewing our collections to ensure that they reflect diversity, differences and distinctions. We have established the position of an Inclusion and Accessibility Librarian, who leads efforts to provide equitable access to SU Libraries' resources and services, including a service to provide alternate formats of library materials to patrons with disabilities. Internal efforts, led by the Libraries' Diversity and Inclusion Team, include recommending resources and training to help the Libraries' administrators and staff learn more about diversity and inclusion, as well as offering guidance and implementing ongoing change. A recent focus of the Diversity and Inclusion Team is providing consultations on equitable hiring and recruiting practices.



Syracuse University Libraries' commitment to diversity, equity, inclusion and accessibility reflects the shared values of our university and of our profession. Statements and commitments from professional associations include the Association of College and Research Libraries (ACRL) Core Commitment to Equity, Diversity and Inclusion; the Association of Research Libraries (ARL) Statement Condemning Racism and Violence Against Black Communities and their diversity leadership development activities; the American Library Association (ALA) Advocacy for Equitable Access to Library Services for All; the Society of American Archivists (SAA) Statement on Diversity, Equity and Inclusion; and the Coalition for Diversity and Inclusion in Scholarly Communications' Joint Statement of Principles.

While we believe our efforts are leading in a positive direction, we acknowledge the substantial work we still must do in addressing the whiteness, racism, ableism, sexism and other systems of oppression that continue to exist within our own field. Syracuse University Libraries is committed to reviewing and interrogating our professional practices in support of equity, diversity, inclusion and accessibility, in alignment with Syracuse University's Diversity and Inclusion work. We are reviewing our organizational commitments and goals and will continue to update the University community on our progress.

Our library supporters and donors are contributing to our efforts, too. For example, Library Advisory Board member Todd Rubin has made a five-year commitment to support student entrepreneurs from diverse backgrounds. The Todd B. Rubin Diversity and Inclusion Scholars work with the Blackstone LaunchPad to broaden diversity and inclusion outreach and programming, expand participation in entrepreneurship by underrepresented groups and support the University's commitment to diversity and inclusion. As we do this important work, we welcome all constructive criticism and feedback from the communities we serve.



"Prior to becoming involved with the LaunchPad, entrepreneurship was something that I didn't even realize I was so deeply passionate about . . . I've been inspired to pursue entrepreneurship myself and pave my own career path by starting a business . . . I'm very confident that the LaunchPad has definitely transformed my goals, inspired a new career trajectory within me, and helped me form a network of incredible connections that I wouldn't have discovered otherwise . . . "

-Alesandra Temerte '22

About



Bird Library

230,162 VISITS

on Waverly Ave., 7 floors, 227,249 sq. ft.

The busiest academic building on campus based on number of visits.

Includes - Social Sciences and Humanities resources

Lower Level - Syracuse Abroad@Bird; CLASS tutoring and coaching; Quiet Reading Room; Study areas

First Floor - Diane and Bob Miron '59 Learning Commons; Check-out Desk; Technology Desk; Information Desk; Computer Workstations and Technology; Printing Stations; Joel and Barbara Zelnick Assistive Technology Room; Peter Graham Scholarly Commons lecture room; Blackstone LaunchPad entrepreneurship center; Pages' Cafe

Second Floor - Reference collection; Current newspapers and periodicals; Quiet computer area; Syracuse Office of Undergraduate Research and Creative Engagement (SOURCE)

Third Floor - Government Publications; Maps; Microfilm and microfiche; Service desk; Request access to CD, DVD, VHS, and game collections; Prayer and reflection room; Individual, small group and team study rooms

Fourth Floor - Biblio Gallery; Media playback equipment; Digital Scholarship Space; Long-term and team study rooms

Fifth Floor - Long-term and team study rooms

Sixth Floor - Special Collections Research Center; University Archives; Exhibition gallery; Lemke Room for instructional use; Plastics Pioneers Reading Room; Safire Room for quiet work

Blackstone LaunchPad

The LaunchPad at Bird Library is an innovation hub connecting the University's entrepreneurship ecosystem with a global network of support for aspiring entrepreneurs, inventors and creatives.

Participants	485
Startup investments raised	\$28.8 million
Ventures incorporated	40
Won in competitions	\$150,000

ur Spaces





Carnegie Library

on the Shaw Quadrangle

5,168

Includes - Quiet study space; Science, Technology, Engineering, Technical Arts and Math resources

*Count only reflects number of people entering stacks

Public computer workstations	19
Team study rooms	3

Belfer Audio Laboratory and Archive

Part of Special Collections Research Center (SCRC), it houses rare audio recordings, historic playback machines and serves as the hub for SCRC media preservation work in all audiovisual formats.

Media preservation	9,625
In-house digitization	29%
Outsourced digitization	71%
Progress on media preservation (16,483 out of 108,607 items)	15%
Spent on outsourced digitization	\$240,000

Facility

on Jamesville Ave., 20,000 sq. ft.

A high density climate-controlled storage and service complex that preserves items and provides timely access to the materials.

Items preserved/accessioned	2,771
Total items preserved/stored	768,967



Other libraries on campus include Syracuse University College of Law Library, Martin Luther King Jr. Library

King + King **Architecture Library**

7,736 **VISITS**

in Slocum Hall, Room 302, 1,048 sq. ft.

Hawkins Building

on lamesville Ave.

Home to the Records Management Department, which stores University records that must be retained for legal, fiscal and administrative reasons. This building also houses material from special collections and general collections.

Total boxes actively managed	7,058
Boxes deposited/accessioned	259
Boxes destroyed in accordance with University	
retention schedule	240
Record requests processed	185

Syracuse University Press

on Skytop Rd.

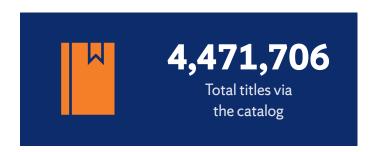
For 78 years, SU Press has been publishing academic scholarship, sharing ideas and giving voice to important stories that may not have otherwise been told.

New books	19
First-time paperbacks	2
Print books sold	40,390
New ebooks	41
Audiobook titles (New program)	2
Audiobooks sold	66

Supporting esearch Excellence

About our Collections

Includes both print and electronic resources, databases, digital collections, journals, magazines and newspapers, maps and government information, and video and music collections. These resources are available to all members of the University community. Note: Numbers reflect titles.



Includes total:

Print books	1,270,151
E-books	1,082,029
Print journals	33,930
E-journals	156,732
Audio and video	76, 995
E-resource audio and video	78,203
Maps	26,031
ARC GIS software licenses (administered by Libraries)	1,752
Databases	717
Government document deposits from FDLP FY'21	1,010
Digital archival collections	119
SU authors added to collection FY'21	67

Notable New Collections Added:

- American Association of Petroleum Geologists (AAPG) Data Pages
- Accounting, Audit and Payroll Tax Library
- Art Films Digital
- Business Expert Press, 2018-2021
- Children's Literature and Culture
- Daily Worker Online Archive
- Digital Theatre Plus
- Duke University Press ebooks, archive through 2021
- Early Modern England: Society, Culture and Everyday Life, 1500-1700
- Electronic Arts Intermix
- Human Kinetics Library: Dance Techniques
- Imperial Russian Newspapers
- InFocus Collections 1 and 2, ebooks from the American Chemical Society
- Jossey-Bass Professional Learning, ebooks from Wiley
- New Play Exchange
- ProQuest Text and Data Mining (TDM) Studio
- Records of the Persian Gulf War
- Taylor & Francis ebooks, archive through 2021
- Translated Texts for Historians, from Liverpool University Press
- Westlaw Edge

Shared Print Programs

Syracuse University Libraries is a member of several consortia committed to ensuring the preservation of print collections by committing to hold certain items for a period of time and lending them to other consortia members. This enables members to collectively access items without each having to maintain copies of all items locally.

Total items in Hathi Trust	198,515
Total items in Eastern Academic Scholars' Trust (EAST)	328,563
Items committed under both programs	97,075
Total items in Federal Depository Library Program,	
as part of Preservation Steward Program	798

SURFACE

Hosted by the Libraries, Syracuse University Research Facility and Collaborative Environment (SURFACE) is the institutional repository for preservation of scholarly and creative output and its major initiative in open access.

Total works in SURFACE	15,757
Total authors	12,721
Countries accessing content	226
Total open access journals	31
New deposits FY '21	1,204







Digital Library Program

Digital Production Unit

Production requests			83
Requested objects create	d		1,121
Requested digital image p	roduction capture	es	
(excluding Architectural Worki	ng Drawings)		1,449
Architectural Working Dr	awings digitized		9,676
Architectural Working Dr	awings image files	processed	10,617
Total Digital Collections	Details		
Objects managed	115,939	Files managed	279,553
Total Digital Preservation Details			
Objects preserved	81,930	Files preserved	226,862
Total volume			~100 terabytes



"Streaming services and digital news subscriptions are more popular than ever, and the University Libraries has students covered. With over 700 databases, we have access to tons of great services from streaming movies and documentaries to digital news subscriptions."

-Dan Mulvihill G'21



Maxwell School of Citizenship and Public Affairs (pre-COVID)

Special Collections Research Center

SCRC collects, preserves and provides access to materials that document the history of Syracuse University and our global society, including rare, printed materials, original manuscripts, photographs, artworks, audio and moving image recordings and University records. Collections range from activism and social reform to architecture and design, popular culture, broadcasting and photography.

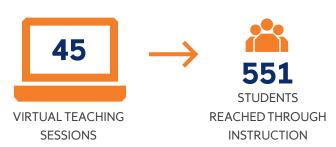
85,754 TOTAL LINEAR FEET

(equal to 286 football fields)

Total Finding Aids 3,104







Preservation and Conservation

The Joan Breier Brodsky '67, G'68 Conservation Lab and Classroom conserves and preserves both individual items and entire collections, carrying out repairs on a wide range of artifacts, including bound and unbound manuscripts, printed books, works on paper, architectural drawings, and many other formats such as photographs, films and plastics.

Items repaired	1,312
Items conserved	49
Custom storage boxes constructed	1,686

Notable Special Collections Acquisitions

- Joseph Patrick Curry Photograph (Pan Am 103)
- Micah Fialka-Feldman and Family Papers (Design, Social Reform)
- Shirley Hamburg Papers (Activism and Social Reform)
- Gerald M. Mager Papers (SU Faculty)
- Jewel Courtney Mitchell Family Papers (Pan Am 103)
- Otway Pardee Papers (SU Faculty)
- Owens Family Photographs (Pan Am 103)
- Phi Delta Kappa Scrapbook (Photography and Photojournalism)
- Eugene F. Phillips Papers (Plastics)
- P. H. Polk Photographs (Photography and Photojournalism)
- Russian and Soviet Propaganda Posters (Illustration, Printing and Publishing)
- Syracuse University COVID-19 Pandemic Collection, various donations from campus offices, faculty/staff/ students (University records)
- Voces de la Frontera box set (Activism and Social Reform, Radicalism in the Arts)
- William Morris. The earthly paradise. Hammersmith: Kelmscott Press, 1896 (Antiquarian Books; Illustration, Printing and Publishing)
- Lucretius Carus, Titus, Andrea Navagero, and Aldo Manuzio. Lvcretivs [De rerum natura]. Venetiis, 1515. (Antiquarian Books; Printing and Publishing)



"Special Collections plays an important role for teaching and research. I regularly take every class I teach to Special Collections. Not only does it powerfully underline what historians mean by primary sources and the methods for their use, but the documents also induce wonder and curiosity; this latter is key to motivating continued student engagement with premodern history. In an era of digitization, ubiquitous access to reference resources, and casual dependence on databases, it is easy for students to become detached from the core materials and the methods for handling them that underpin rigorous and original humanities scholarship even in classes that shun the crutches of textbooks and tests. Special Collections play a foundational role in undergraduate teaching at all major universities, yet for Syracuse their role is doubly significant both in light of the limitations of proximate neighboring resources and especially the excellence of Syracuse's collections.

A core reason that Syracuse has been able to attract and retain serious Renaissance scholars is the unusual ability to do interesting primary source research in the collections. This is similarly an important part of my pitch for bringing international scholars to campus. In short, we have a fabulous research and teaching resource in Special Collections that distinguishes Syracuse from peer universities."

-Brian A. Brege, Assistant Professor, History

Services and Resources for Academic Success



STUDY ROOM CHECK-OUTS 15,255

25,787

ITEMS QUARANTINED

for COVID precaution following The Institute of Museum and Library Services guidance

Includes borrowing, accessibility, technology and printing assistance, delivery, instructional services, student support, open publishing and research services.

Circulation

Circulation by patron status

Undergraduate student	49%
Graduate student	30%
Faculty	12%
All others (guests, interlibrary loan, etc.)	9%

Circulation by type

Books	44%
Media	2%
Reserves	2%
Rooms	41%
Technology	11%

Preservation

The Libraries dedicates resources to ensuring the long-term preservation and access of collections by preparing materials for circulation, repairing materials and disaster preparedness.

11,040 Items preserved



Student browsing Libraries' collections in Summon at a usability testing session (pre-COVID)

Downloads and Customer E-Resource Usage



2,697,124

Website page views

2.1

Average page views per visit

Technology Availability and Usage

Public workstations available	176
Public workstations sessions	61,345
Public workstations usage hours	98,561
Average use time of public workstations	1.6 hours
Number of laptops for loan	48
Technology items available for loan	208
Technology consultations	283
Large format print jobs (plotter)	1,358



495,706

E-journal articles viewed

562,042

Online catalog searches

93,648

E-book downloads

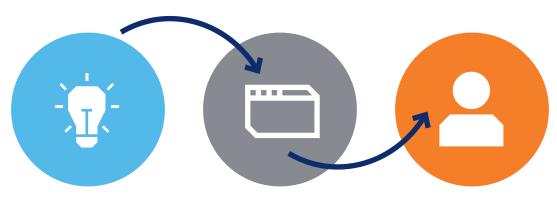
Experts@Syracuse

Administered by Syracuse University Libraries and the Office of Research, Experts@Syracuse identifies scholarly expertise, publishing and collaborative opportunities across campus.

Total Hulliber of brottle licerises	Total	I number of pro	file licenses		791
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Information desk, Bird Library, first floor



Reference and Information Interactions

REFERENCE TRANSACTIONS	9,885
In-Person	13%
Email	50%
Online Chat	28%
Phone Call	6%
Video	3%
OTHER TRANSACTIONS	10,078
In-Person	60%
Email	10%
Online Chat	18%
Phone Call	12%

ALL TRANSACTIONS 19,963

Interlibrary Loan and Delivery Service

Materials that are not available at Syracuse University Libraries can be borrowed from a global network of libraries through Interlibrary loan. The Libraries also physically and electronically deliver items from our collections to faculty and students.

Interlibrary loan, items borrowed	5,012
Interlibrary loan, items loaned to other libraries	10,636
Articles obtained through Interlibrary Loan	5,307
Electronic documents delivered	2,054
Course Reserves, Fall 2020	469
Course Reserves, Spring 2021	369

*Due to COVID-19, the following new services were provided:

Retrieved from stacks for patron pick-up	7,403
Items shipped to patron residence	1,546

Presentations, Teaching and Instruction Services

Librarians regularly provide instruction to classes or groups on services and resources available, including reliable sources by subject and how to cite work. They also co-teach with professors on specific topics.

Instructional sessions (in-person and online)	361
Instructional presenters	24
Instructional session participants	6,865

Research Guides

Librarians create Research Guides to help students discover resources, understand the research process, and access academic tools via subject area, specific courses, campus partnerships or general information.

Total published	271	Annual Usage	274,139
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Accessibility

Alternate formats provided



 $Instruction\,session\,in\,Special\,Collections\,Research\,Center\,(pre\text{-}COVID)$

Libraries Personnel



145 Full-time library staff

Librarians	50
Employees retired	5
Employees promoted	2

205 Student employees

Approved professional development opportunities 163

Librarians who advanced in rank or permanent status:

- Brett Barrie (Sr. Assistant)
- Rachel Fox Von Swearingen (Librarian)
- Emily Hart (Permanent Status)
- Brenna Helmstutler (Permanent Status)
- Deirdre Joyce (Permanent Status)
- John Stawarz (Sr. Assistant)
- Nicole Westerdahl (Sr. Assistant)

Donations and Gifts





Abrams, Jay Abrams, Henriette Adler, Robin Adrosko, Rita Aiken, Edward Aiken, Cathleen Amsel, Erik

Anson-Silverstein, Michelle Apostolos-Peters, Margaret

Armani, Carl Aron, Helen Ascenzo, Frank Astle Strait, Diane Axelrod, Donald Aviv, Joshua Bahl, Martin Bain, George Barlow, Sally Becker, Carol Beckman, Hugh Beeching, Victoria

Beeching, Suzanne Bell, Marion Benjamin, William Benjamin, Anna Blanchfield, Joan Blumenthal, Iris Bock, George Bock, Edwin Boice, Sylvia Boice, John Boland, Jane

Bonds, William Bonds, Alexandra Bough, Richard Bousquet, Laurence Bousquet, Lauri Braun, Sarah Braun, Samuel Brettschneider, Cathie

Brickwedde, June Brodsky, William Brodsky, Joan

Bua, Carmencita Burke, Jane

Burstyn, Harold Burstyn, Joan Buzak, Mona

Buzzoni, Bridget Buzzoni, Guy Byrne, James Caccamise, Louise

Camarda, Joseph

Cambra, Walter Cambra, Ann

Campbell, Susan Capuano, Nicholas

Caretto, Howard Carney, Douglas Carney, Nancy

Castagnozzi, Carol Chadbourne, Mark

Chopra, Karen

Ciulla, Mary Clar, Terry Clarke, Rachel Coppola, Elaine

Coppola, Joseph Cox, Olamae Crawford, Judith

Crisp, Jennifer Cronin, Elizabeth Cronin, Peter

Cronin, Amy Curtin, Cynthia Dagres, Todd Dagres, Elizabeth

Daniels, Brice Daniels, Jordyn Davis, Jane

DeGroot, Robert DeGroot, Patricia

deHahn, Christofer deHahn, Martha

Della Pelle Pascale, Lynne

deRoos, Diane Desmond, Kim Desmond, Chuck Desormeau, William Dhar, Debashis Diamondstein, Ronni Dolgin, Kalmon Dolgin, Margaret

Downey, Susan Downing, Robert Drezner, Alan Drezner, Esther

Donahoe, John

Duggleby, Kristen Duggleby, Dennis Dunford, Christopher

Dunlap Harrington, Peggi Dyer, Jo Ann

Easterbrook, David Eisen, Emily

Eisen, Marc Elfin, Margery Elman, Elise Elman, Leonard Emery, Robert

Etherington, Suzanne Evans, David

Fairfield, Robert Fairfield, Danielle Falter, Corey

Farzaneh, Mateo M. Fazackerley, Adam Fazackerley, Amy Ferrara, Ralph Flah, Margaret Foster, Garth

Foster, Mary-Helen Fuda, Nicholas Fuller, Karen Fuller, Georgann Fuller, John Gaetano, Shawn Gallagher, Dennis

Galloway, Linda Galloway, James Gaske, William

Gaylor, Mary

Gerace, Melanie Gerace, James Gliesing, Susan

Gliesing, Frederick Goldsmith, Constance

Gorovitz, Samuel Greenwald, Harry Gregge, Bonnie Gregge, Martin Gregory, Alan Gunn, Virginia

Hagerman, Jodie Haight, Richard Haight, Judith Hanley, Marianne Hanley, Anthony

Hartford, Jeffrey Hassett, John Hatem, Cristina Hemphill, Bobbie

Hemphill, H.

Hernandez-Delgado, Julio

Herzog, Peter Herzog, Brigitte Heystek, Henri Heystek, Marjorie Higby Morabito, Sarah Higgins, Barbara Hildreth, Susan Hill, Thomas Hill, Jessie Hill, Lawrence Hill, Stephanie Hoer, Gregory

Hoffberger, Lorraine

Hou, Yilin Hou, Zhihui Howes, Cyrus Howes, Ruth Jacks, Lynne Jackson, Linda Jaikaran, Chris Jaikaran, Elinor Johnson, Chris Josephson, William Josephson, Eleanor Kagan, Jefferey Kantor, John

Kantor, Kristen Kaplan, Joanne Kaplan, Elaine Kaplan, Roger Karman, James Karman, Paula Kindinger, James Kinsey, Richard Kinsey, Sally Knowlton, Margaret Kolar, Brenda Korros-Howard, Tracy Kowal, Ruth Kranis, David Kranis, Ann Kuhlmann, John

Kuracina, Theresa Kurdi, Amina Kurkjian, Luella Kurzberg, Richard Lai, Hsiu-Wen Lantrip, Robin LaPorta, Marie

Kukul Armani, Marcy

Li, Rui

Leonelli, Elayne

Levinson, Monica

Liaw, Haw-Huei Lieblein, Corey Lieblein, Mindy Lill, Andrew Lill, Sarah Loos, Judylee Louer, Judith Luchsinger, Pamela Luchsinger, John Lynch, Chris Lynch, Natalie Mackillop, James

MacTurk, Timothy

MacTurk, Stacy

Mager, Gerald

Maier, Martha

Martin, Lenore

Mautino, Patricia Mautino, Louis May, Jennie May, Hollis McAfee, Paul McAfee, Leah McCaul, Kevin McDowell, Marv

McHenry, Stewart

McKenna, Janet

McKenna, Paul McKinney, Rita McTague, John McTague, Adriana Melinski, Olivia Mercer, Whitney Mercer, William Meyer, Inge Meyer, Wolfgang Meyers, Mary Ann

Michel, Ray Michel, Martha Miller, Penny Miller, Howard Milstein, Elana Miron, Robert Miron, Diane Miskell, Mary Monteforte Capuano, Jean

Mower, Judith

Morris Hartford, Katelyn Mower, Eric

Mowry, Fred Munro, Janet Myers, Lawrence Nardini, Robert Neff, Erin Nicholson, Joan Nicholson, John Nizalowski, Edward Nohara, Stephen Norton, David Noss, Jeffrey Noss, Anne Oakes, Leslie Oakes, Dale

Ortwine, Bruce Ortwine, Pamela Otter, Kristen Pachman, Frederic Pack, F. Pack, Barbara Padgett, Faye Palmer, Cynthia Papworth, Robert Parsons, Cora Paulsen, Kimberly Paulsen, James

Okuda, Sakae

Olson, Karen

Peacock-Weschle, Allison Peidelstein, Nancy Peidelstein, Richard Perry, Mary

Peters, Bruce Petersen, Paul Petersen, Carol Phillips, Glen Phillips, Jonathan Phillips, Dilys Phillips, Amy Pickett, Jane Potucek, Joleen Provencher, Denise Putney, Marianne Raff, Carol Raff, Harvey

Rapp Pittman, C. Raymond, Jared Reisner, Linda Reisner, Jeffrey Remoll, AnnMarie Rich, Jeffrey Rich, Rebecca Robleto, Fernando Robleto, Misty Rose, Laurie Rubin, Todd Rusyniak, Roderick Sacco, Francis Sandfelder, Paula Savada, Andrea

Savada, Elias

Schalk, John

Seaman, David

Sheffer, Nola

Sheffield, C. Stephen Sheffield, Karen Shepard, Michael Shepard, Linda Sherman, Eric Sherman, Deborah Shook, Jean Shridhar, Matthew Silverstein, Russell Singer, Joseph Slenker, Susan Sliker, Shirley

Smith, Charles Smithee, Michael Smithee, leannette Sokoloff, Harris Spector, Andrew Spector, Helen

Smith, Wendy

Stephens, Gregory Stiles, Susan Stiles, Walter

Stone, Patricia Strait, Bradley Strait, Andrew Stratis, Mary Sullivan, Geraldine Sullivan, Sylvia Sullivan, James Swan Taylor, Kelly Swanson, lean Sydelko, Bette Taishoff, Robert Taishoff, Kathy Talley, David Tamanaha, Monique Tarabulski, Michael

Taylor, Jonathan Taylor, Nancy Taylor, Stanley Tedeschi, Kathy Tedeschi, Russell Tenglund, Ann Teska, Patricia Teska, August Thiele, Ronald Tredwell, Bruce Tredwell, Denny Tree, Wesley Trento, Sandra Trever, Karen Trever, John Tucker, Christopher

Turner, Mark Turner, Christine Ursitti, Jacquelyn Vasey, Sarah Vassallo, John Vine, lanet Walters, Kathleen Webb, Margaret Webb, Stephen Wehrheim, Anne Whearty, Joan Wilson, Briana Winn, Peter Wohl, Elaine Yunich, Rob Zaccai, Gianfranco Zavada, Carol Zavada, Roland Zeidberg, David

Zeidberg, Robbie



222 Waverly Ave. Syracuse, NY 13244-2010













"As a first year graduate student in Syracuse University's Library and Information Science program during the COVID-19 pandemic, my experience at Syracuse University Libraries has been foundational in my learning of the library profession during a time that is highly unusual. In my role as an Information Literacy Scholar, I've gained invaluable in-person and virtual experience with reference work and information literacy instruction...Being immersed in library work during a pandemic has been both rewarding and challenging.

I've seen firsthand the benefit of libraries as a vital support for online research and online teaching. Through my work at the reference desk in Bird Library and virtually via chat, I've seen how the Libraries are supporting students, faculty, staff, and the community by seeking answers to patrons' numerous questions — be that research help, general information about library services, or technology assistance."

-Brie Baumert G'22

